



Dear Vacation Rental Owners & Guests,

In compliance with Governor Brown's request to stay at home we have made the decision to temporarily stop vacation rental stays through April 30th, effective immediately. All reservations that have been booked through this time frame have been addressed. Remote staffing will be sustained throughout the shutdown period for ongoing guest communication and to ensure the homes on our program remain secure and properly maintained. We welcome and encourage our owners and guests to continue to book future vacations beyond April 30th.

As a local, family-owned business this decision was not made lightly, nor was it an easy one. With the ever-changing progression of the COVID-19 virus, we feel that it is our duty to prioritize the safety and health of our guests, owners, staff and community. Health officials have continually advertised that staying at home and limiting contact with others is our best chance to stop the spread of the virus. Temporarily stopping travel to our vacation homes is one way we can contribute to defeating this virus that threatens us all. We encourage you to do what you can to help stop the spread of COVID-19.

We will be closely monitoring the COVID-19 situation and will reassess our operations as more information becomes available. As always, we will be keeping you updated regarding any changes to our current policy.

Thank you for your continued support and understanding as we navigate this uncharted territory. We look forward to welcoming you back to Sunriver soon. We are very confident that by working together we will get through this as we have for over 35 years, as a community and with the help of our guests and our owners. We wish each of you and your families the very best and that each of you remain healthy.

Best Regards,

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